



NEW CLIENT FORM

OWNER INFORMATION

FIRST NAME:

LAST NAME:

ADDRESS:

MOBILE PHONE:

HOME PHONE:

EMAIL ADDRESS:

PREFERRED METHOD FOR APPOINTMENT REMINDERS, SENT THE DAY BEFORE

TEXT OR EMAIL

PERMISSION TO POST PHOTOS OF YOUR PET ON OUR SOCIAL MEDIA , NO PERSONAL INFORMATION WILL BE SHARED, JUST PHOTO AND NAME

YES : NO:

VET INFORMATION

BUSINESS NAME:

PHONE NUMBER:

PET INFORMATION

PET NAME:

GENDER:

BREED:

BIRTHDAY:

APPROX WEIGHT:

SPAYED/NUETERED:

ARE VACCINES CURRENT:

MEDICAL HISTORY / SPECIAL NOTES

PLEASE LIST ANY KNOWN ALLERGIES, SKIN CONDITIONS, LUMPS/WARTS OR JOINT ISSUES, AS WELL AS ANY BEHAVIOURAL ISSUES WE SHOULD BE AWARE OF

CAN WE GIVE YOUR DOG TREATS?

SPECIAL GROOMING INSTRUCTIONS?

Health or Medical Problems

Occasionally, grooming can expose a hidden medical problem or aggravate a current one. This can occur during or after grooming. All medical expenses for veterinary care will be covered by the animal's owner upon signing this contract/agreement.

Accidents

Although accidents are very rare, there is a risk when dealing with pets. Grooming equipment is sharp, and although we use extreme caution and care in all situations, possible problems could occur including cuts, nicks, scratches, quickening of nails, etc. In most cases this can happen when a pet is wiggling or moving around. Your pet's safety and comfort is our number one priority. In the event an accident does occur, you will be notified of the accident.

Fleas/ Ticks

Salty dogs grooming co. strives to be a flea-free grooming van. If your pet has any fleas they will be given a flea bath at your expense of \$5-\$15. If you do not want them to receive one, you can re schedule you appointment after the problem is taken care of by you.

Dangerous or Aggressive Animals-Refusal of Services

Salty dogs grooming co. has the right to refuse any services at any time. In the event that your pet is too stressed or becomes dangerous to groom, Salty dogs grooming co. has the right to refuse grooming services, stop grooming services, or cancel grooming services at any time before, during, or after grooming and client will be charged a grooming fee (for what was done up until that point).

Use of Muzzles

This is always a last resort! Muzzling does not harm your pet and protects both the pet and the groomer. In some cases, muzzling may even calm a stressed pet, allowing the grooming process to continue. If a pet still acts in a way that is dangerous, Salty dogs grooming co. has the right to stop grooming services at any time and a service fee will be collected. We do not muzzle unless your pet gives us a reason to. Other methods are used to calm your pet, muzzling is a last resort.

Interruptions During Grooming Services

For the safety of the pet being groomed, as well as the professional pet groomer, it is asked that you do not interrupt the groomer during grooming. Every effort will be made to insure your pet is groomed as safely as possible, but an excited pet can be dangerous to continue to work on. If you insist on talking to your pet or the groomer, we reserve the right to end the grooming session, even if the groom is not completed and the full grooming price will be charged.

Matted Coats

Pets with severely matted coats require extra attention. Mats in a pet's coat grow tight, and can ultimately damage and tear the pet's skin, which provides a breeding ground for parasite infestations. Salty dogs grooming co. will not cause serious or undue stress to your pet by de matted. Mats can be very difficult to remove, and may require the pet to be shaved. Removing a heavily matted coat can cause nicks, cuts or abrasions due to skin growths trapped in the mats. Heavy matting can also trap moisture and urine near the pet's skin allowing mold, fungus or bacteria to grow, producing skin irritations that existed prior to the grooming process. After-effects of mat removal procedures can include itchiness, skin redness, self-inflicted irritations or abrasions and failure of the hair to grow. In some cases, pets may also exhibit brief behavioural changes. Prevention is the best defence by scheduling regular grooming appointments, every 4-6 weeks. If your pet needs to be shaved to remove matting, by signing below, you acknowledge that you agree to this procedure, and any risk. There will be an additional charge for this process: it is time consuming, and causes extra wear and tear on grooming equipment. The additional charge will be added.

Cancellations/No call, No Show

Because we book on an hourly basis and cancellations can leave an empty block in the schedule that could have otherwise been used by another customer; we ask that any salon cancellations are made at least 24 business hours in advance, otherwise 50% will be charged.

Payment

Payment is due at time of pick-up. We accept cash, Visa, MasterCard and email transfer

I have reviewed this Service Contract for accuracy and understand the contents of this contract. I affirm that I am the rightful legal owner of the dog(s) for which services are being rendered. I authorize this signed contract to be valid approval for future grooming services, permitting Salty dogs grooming co. to accept telephone reservations or emails for service without additional signed contracts or written authorization. I understand that pricing is subject to change. I have read, signed, and agreed to the above.

Signature _____ **Date:** _____